



Extended Warranty Policy

20 Dec., 2017

Messer: Tokyo Boeki Machinery Ltd.

1. Every product designed and manufactured by Denyo Co., Ltd. incorporates only the highest standard of workmanship and materials. To substantiate this statement, Denyo warrants to the original purchaser as stated below, should any manufacturing defects occur in the purchased product as a result of poor workmanship or materials, in case original purchaser applies for Denyo extended warranty option when original purchaser purchases.

Extended Warranty Terms

Products	Applicable Components	Warranty Periods
Diesel Engine Driven Welder	Alternator unit, Print Circuit Board, Reactor, Rectifier, IGBT, Earth Leakage Relay, Main Breakers, Switches, Sensors, Bonnet parts, Control Panels	36 months after delivery to Ultimate Purchaser (*2) or 3000 hours after starting of operation, whichever occurs first. But Warranty Period does not exceed 42 months after Denyo factory shipment date.
Kubota Engine	Engine components *1	24 months after delivery to Ultimate Purchaser or 2000 hours after starting of operation, whichever occurs first.
Yanmar Engine	Engine components *1	12 months after delivery to Ultimate Purchaser (*2) or 1000 hours after starting of operation, whichever occurs first. But Warranty Period does not exceed 18 months after Denyo factory shipment date.

*1 Engine components are covered as per Engine manufacture's policy.

*2 In case delivery date to Ultimate Purchaser is not registered within 1 month after delivery date, warranty period starts from Denyo factory shipment date instead of delivery date to Ultimate Purchase.

2. Should any manufacturing defects be noted in parts of the product within the time limit specified above, Denyo will replace such parts with new ones on Ex-Godown Japan basis at no cost to the original purchaser, provided that defective parts are returned to Denyo or a report describing such defective parts is submitted to Denyo in writing, such that Denyo recognizes the fault in workmanship or materials through subsequent investigation, and that such defects are determined not to be the result of mishandling. However, the original purchaser shall bear all transport costs (either by air or sea), labor costs for repair, and other incidental expenses regardless of warranty.
3. This warranty does not cover items below even if they should occur within the warranty period.
 - (1) Natural fading in color or exfoliation of plating.
 - (2) Noise and vibration during operation which have no bearing on performance.
 - (3) Damage caused by operating the unit in disregard of specifications provided by Denyo.
 - (4) Damage caused by using parts, oil, lubricants, and expendables other than those specified in the instruction manual.
 - (5) Damage caused by the handling, operation, maintenance and/or custody in any manner not in accordance with the instruction manuals of Denyo and its chosen engine manufacturers.
 - (6) Damage caused as a result of modifying the purchased product to the extent of affecting machine

performance and when such modification was made without prior approval of Denyo.

- (7) Damage caused by war, riot, fire, flood, acts of God, or other causes beyond the control of Denyo.
 - (8) Expendables such as carbon brushes, light bulbs, fuses, batteries, V-belts, nuts and bolts, vinyl or rubber parts, elements (or cartridges), packings, and gaskets.
 - (9) All other direct and indirect expenses resulting from the above.
4. All claims filed subsequent to the expiration of the warranty period listed above will not be accepted.
 5. This warranty is in lieu of all other warranty, guarantees, or agreements, whether expressed or implied and no person, agent, distributor, or dealer is authorized to change, modify, or extend its terms in any manner, whatsoever when extended warranty is applied at purchase contract.
 6. Warranty region is identified as Russian Federation, Republic of Kazakhstan and Republic of Ukraine.
 7. Warranty products are Diesel Engine Driven Welder which is supplied to Tokyo Boeki Machinery Ltd. from us.

Denyo Co., Ltd.


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