Honeywell

THE POWER OF CONNECTED

RP2/RP4*

Mobile Printers

User Guide

** For China, models RP2B-C, RP2D-C, RP4B, RP4D-C*
**For Thailand models RP2B, RP2D-T, RP4B, RP4D-T*

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NETira CT Printer Demo 55

Customer Support

Technical Assistance

To search our knowledge base for a solution or to log in to the Technical Support portal and report a problem, go to www.hsmcontactsupport.com.

For our latest contact information, see www.honeywellaidc.com/locations.

Product Service and Repair

Honeywell International Inc. provides service for all of its products through service centers throughout the world. To obtain warranty or non-warranty service, return your product to Honeywell (postage paid) with a copy of the dated purchase record. To learn more, go to www.honeywellaidc.com and select **Service & Repair** at the bottom of the page.

Limited Warranty

For warranty information, go to www.honeywellaidc.com and click **Get Resources** > **Product Warranty**.

Send Feedback

Your feedback is crucial to the continual improvement of our documentation. To provide feedback about this manual, contact the Honeywell Technical Communications department at ACSHSMTechnicalCommunications@honeywell.com.

CHAPTER

1 GET STARTED

Introduction

The RP Series printer family blends the rugged durability with state-of-the-art electronics and user-friendly features to redefine the standard in portable thermal printers. The printer's USB, WiFi LAN, or Bluetooth® technology offers an easy interface to any host system.

To print labels or receipts, refer to the instructions included with the software you use to create the labels.

A Windows® printer driver can be found on our website, www.honeywellaidc.com.

Unpack Your Device

After you open the shipping carton containing the product, take the following steps:

- Check for damage during shipment. Report damage immediately to the carrier who delivered the carton.
- Make sure the items in the carton match your order.
- Save the shipping container for later storage or shipping.

In order to print from your printer, the following items are required. If you do not have these items, contact your customer-support or sales representative for advice on where to purchase the items or where the required software can be downloaded.

- Power Supply (sold separately)
  The appropriate power supply for your region is required and is not included as part of the printer purchase. If you do not have an applicable power supply for your printer, you will need to order one.
- Connection Cable
  You will need a standard Mini B to USB A cable if you are connecting your printer via USB.

- Print Media
  Honeywell offers a full line of applicable printing labels, receipt media, and supplies.

About the Battery

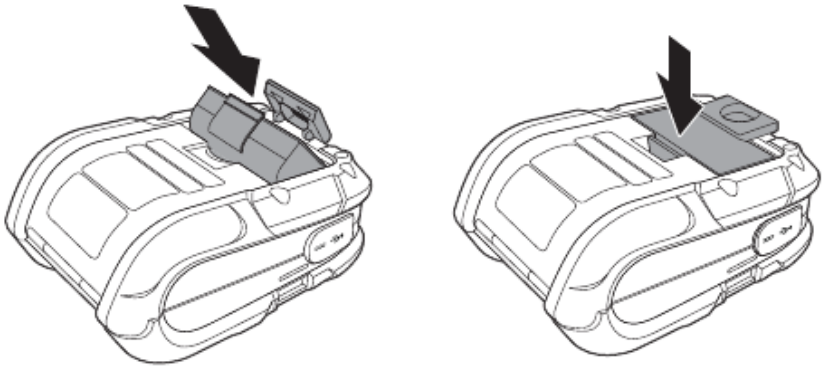
Power is supplied to the printer by a rechargeable lithium ion battery. Batteries are shipped only partially charged. The battery should be charged for a minimum of 4 hours before initial use to ensure optimal performance.

Warning: The maximum operating temperature of the printer is 122°F (50°C), however the maximum operating temperature for charging when used with a Honeywell power supply is limited to 104°F (40°C). Charge the printer in a location that meets this temperature requirement.

See Battery Charge Information on page 33 for further information about the battery.

Charge the Battery

1. Install the battery in the printer. Align the release tab with the same side as the charge contacts and lock the battery into position. The latch clicks into place when properly seated.



2. Connect the power supply to printer's power jack.